

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER <b>395746</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED <b>03/04/2020</b>
NAME OF PROVIDER OF SUPPLIER <b>MANORCARE HEALTH SERVICES-CARLISLE</b>		STREET ADDRESS, CITY, STATE, ZIP <b>940 WALNUT BOTTOM ROAD CARLISLE, PA 17013</b>	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0584  <b>Level of harm - Potential for minimal harm</b>  <b>Residents Affected - Some</b>	<p><b>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</b></p> <p>Based on observations and staff interview it was determined that the facility failed to maintain a safe, clean and home-like environment for three of 84 resident rooms (2 rooms on west wing and, 1 room on east wing). Findings include: Observations in Resident 1's room on March 4, 2020, at approximately 9:18 AM it was revealed that the top drawer to the television armoire (a storage dresser or cabinet) was broken; the right side of the drawer front was resting on the middle drawer. The aforementioned piece of furniture was scratched with the finish and stain removed in multiple areas on the front of the three drawers. The shelf the television was on contained a significant amount of dust, that was visible when a finger was run across the top. The brown finish/stain on the television armoire was faded and worn away. The short dresser in the aforementioned room had several areas where the finish/stain was removed on the front top front lip of the dresser. Additional observations in Resident 1's room on March 4th, 2020, at approximately 12:21 PM, with the Nursing Home Administrator, it was revealed that the television armoire, top drawer on the right side was detached from the right side of the drawer. It was also noted that the television armoire remained dusty, and the finish/stain was faded and worn. The short dresser remained as previously stated. Observation in Resident 3's room on March 4, 2020, at approximately 9:45 AM the short dresser on the right as you enter the room was scratched excessively on the left side of the dresser with the finish/stain removed. Additional observations in Resident 2's room March 4th, 2020, at approximately 12:25 PM, with the Nursing Home Administrator, it was revealed that the short dresser on the right as you enter the room remained as previously stated. Observation in what was Resident 3's room on March 4, 2020, at approximately 9:12 AM revealed the brown finish/stain on the television armoire and the small dresser to the left of the bed was faded, worn excessively, and partially removed. The three drawers on the television armoire contained multiple scratches with the finish/stain removed. The inside of the three drawers on the television armoire, the veneer was bubbled and worn away, contained a dried white substance, and clear caulking was noted inside edge of the top two drawers. The short dresser under the mirror on the right side of the room, as you face the bed, was excessively scratched with the finish/stain removed. Additional observations in Resident 3's room March 4th, 2020, at approximately 12:15 PM, with the Nursing Home Administrator, revealed the aforementioned furniture remained as described above. During an interview with the Nursing Home Administrator on March 4, 2020, at approximately 12:20 PM it was revealed that in 2019 some of the dark brown furniture was replaced with new lighter wood furniture. It was also revealed the expectation that if someone had complained about the condition of the furniture, that it would have been replaced with a piece of furniture from a resident room that was not occupied, and that there are multiple unoccupied rooms currently. The Nursing Home Administrator also revealed that condition of the aforementioned dark brown furniture is reflective of wear and tear. During an interview with the Director of Nursing, after touring the aforementioned rooms, on March 4, 2020, at approximately 2:45 PM it was revealed the expectation that staff would report unsatisfactory condition of pieces of furniture, and that they would be replaced. 28 Pa. Code 207.2(a) Administration responsibility</p>		
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE		TITLE	(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.